

Welcome to your Policy. Your health is now our responsibility!

CORONA RAKSHAK POLICY, EDELWEISS GENERAL INSURANCE COMPANY LIMITED.



Customer Information Sheet

(DESCRIPTION IS ILLUSTRATIVE AND NOT EXHAUSTIVE)

| Sr. No | Title | Description | Refer to Policy Clause Number | | | | | | |
|--------|---|--|-------------------------------|---------------|-----------------------|----|-------------|--|-----|
| 1. | Product Name | Corona Rakshak Policy, Edelweiss General Insurance Company Limited | | | | | | | |
| 2. | What am I covered for? | COVID Cover: Lump sum benefit equal to 100% of the Sum Insured shall be payable on positive diagnosis of COV ID, requiring hospitalization for a minimum continuous period of 72 hours. The positive diagnosis of COVID shall be from a government authorized diagnostic centre. | 4.1 | | | | | | |
| 3. | What are the Major exclusions in the policy? | Following is a partial list of the policy exclusions. Please refer to the policy document for the complete list of exclusions: a. Admission primarily for investigation & evaluation | 6.1 | | | | | | |
| | | b. Any diagnosis which is not related and not incidental to COVID is not covered in this Policy | 6.2 | | | | | | |
| | | c. Testing done at a Diagnostic center which is not authorized by the Government shall not be recognized under this Policy | 6.3 | | | | | | |
| 4. | Waiting period | The Company shall not be liable for any claim arising under the policy within 15 days from the first policy commencement date with us. | 5 | | | | | | |
| 5. | Payment basis | Benefit basis | | | | | | | |
| 6. | Claims | The insured person may submit the necessary documents to TPA (if applicable)/Company within the prescribed time limit as specified hereunder. <table border="1" data-bbox="481 1444 1062 1637"> <thead> <tr> <th>SI No</th> <th>Type of Claim</th> <th>Prescribed Time limit</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>COVID Cover</td> <td>Within thirty days of date of discharge from hospital following positive diagnosis for COVID</td> </tr> </tbody> </table> | SI No | Type of Claim | Prescribed Time limit | 1. | COVID Cover | Within thirty days of date of discharge from hospital following positive diagnosis for COVID | 7.2 |
| SI No | Type of Claim | Prescribed Time limit | | | | | | | |
| 1. | COVID Cover | Within thirty days of date of discharge from hospital following positive diagnosis for COVID | | | | | | | |
| 7. | Policy Servicing | Insurer to provide the details of company officials. For detailed terms and conditions, queries and grievances, please refer to our Website: www.edelweissinsurance.com Toll Free: 1800 12000 Email ID: support@edelweissinsurance.com Company Address : Edelweiss General Insurance Company Limited 5th Floor, Tower 3, Kohinoor City Mall, Kohinoor City, Kiroi Road, Kurla (West), Mumbai – 400070 | | | | | | | |

| Sr. No | Title | Description | Refer to Policy Clause Number |
|--------|---------------------------|--|-------------------------------|
| 8. | Grievances/ Complaints | <p>a. Details of Grievance redressal officer. Kindly refer the link https://www.edelweissinsurance.com/documents/20143/1081704/GRO+DETAILS+05-06-2020.pdf/d1c5e1b6-0acc-2e05-f14b-c5cca0c0797?t=1591374023226</p> <p>b. IRDAI Integrated Grievance Management System - https://igms.irda.gov.in/</p> <p>C. Insurance Ombudsman - The contact details of the Insurance Ombudsman offices have been provided as Annexure-B of Policy document.</p> | 9 |
| 8.1 | Insured's Obligations | Please disclose all pre-existing disease/s or condition/s before buying a policy. Non-disclosure may result in claim not being paid. | |

Legal Disclaimer Note: The information must be read in conjunction with the product brochure and policy document. In case of any conflict between the CIS and the policy document, the terms and conditions mentioned in the policy document shall prevail.

Edelweiss General Insurance Company Limited, Corporate Office: 5th Floor, Tower 3, Kohinoor City Mall, Kohinoor City, Kiro Road, Kurla (West), Mumbai - 400 070, Registered Office: Edelweiss House, Off CST Road, Kalina, Mumbai -400 098, IRDAI Regn. No.: 159, CIN: U66000MH2016PLC273758, Reach us on: 1800 12000, Email: support@edelweissinsurance.com, Website: www.edelweissinsurance.com, Issuing/Corporate Office: +91 22 4272 2200, Grievance Redressal Officer: +91 22 4931 4422, Dedicated Toll-Free Number for Grievance: 1800 120 216216. Trade logo displayed above belongs to EdelweissFinancial Services Limited and is used by Edelweiss General Insurance Company Limited under license.